



# *Holly-Garth*

## **Accessibility Guide for Holly-Garth**

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**Contact for accessibility enquiries: Nicholas Gray**



## Welcome

Holly-Garth is an individual and superbly equipped 4 star holiday cottage close to the centre of the pretty market town of Helmsley, on the edge of the North Yorkshire Moors. Holly-Garth sleeps eight in four first floor bedrooms and has two bathrooms on that floor. On the ground floor, there are two sitting rooms, large kitchen/diner and shower room with washbasin and WC. There is enclosed parking for up to three cars plus plus a pretty and sheltered courtyard garden at the back of the house ideal for summer barbecues or simply relaxing with a book. Holly-Garth is directly managed by the owners.

## At a Glance



### Level Access

- The main entrance has 2 steps. There is no lift and no ramp.
- There is level access from the main entrance to:
  - Front Sitting Room
  - Garden Room



### Access with steps

- There are steps from the main entrance to:
  - Bedroom
  - Courtyard Garden
  - Seating area
  - Front Garden



### Bedrooms

- We have non-allergic bedding.



### Hearing

- The (bedroom) TVs have subtitles.



### General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

## Getting here

1, Eastgate  
Helmsley  
York  
YO62 5DG



### Travel by public transport

- You can get to Holly-Garth by bus.
- The nearest bus stop is in Helmsley Market square The bus stop is 0.3 miles / 0.5 km from Holly-Garth.
- The quickest route is 0.3 miles, or 480m crossing Pottergate, past the Arts Centre and through Meeting House Court to the Market Place



### Travel by taxi

- You can get a taxi with Ryedale's Comfy Cars & Taxis by calling 01439 377 277.



### Parking

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- From the parking to the main entrance, there are 2 steps. There is no ramp and no lift.
- There is private off-road parking for up to 3 cars in front of the accomodation. The surface is gravel, but cars can get close to the front door.

## Arrival



### Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 4000mm wide, or more.



### Main entrance

- The door is 900mm wide.
- The main entrance has 2 steps.

- The main door is side hung and manual.
- When you arrive, we can help carry your luggage.
- Depending on arrival time, there will not always be someone available to greet clients, but if someone requested help in advance and was prepared to arrive between 3.00pm and 5.00pm it could be arranged

## Getting around inside



### *Bedrooms*

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- Lights are LED and energy saving. Some lights can be controlled independently.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- Some bedrooms have fitted carpets.
- We are happy to provide full details of our cleaning products on request
- The bedroom nearest the main entrance has 13 steps.
- We have bathrooms with a separate shower.
- We have bathrooms with a bath.



### *Self catering kitchen*

#### *Holly-Garth Kitchen*

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The door is 600mm wide.
- The work surface is available at a height between 650mm and 900mm.
- The hob is available at a height between 650mm and 900mm.
- The sink is available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.
- The table and plates have high colour contrast.



### *Lounge*

#### *Front Sitting Room*

- From the main entrance to the lounge, there is level access. The route is 620mm wide, or more. The door is 620mm wide.

#### *Garden Room*

- From the main entrance to this area, there is level access. The route is 600mm wide, or more.
- The door is 1200mm wide.

## Getting around outside

### *Courtyard Garden*

- From the main entrance to the gardens, there is 1 step. There is no lift and no ramp.
- There is one step up to the front door and a step up from the dining area to the top part of the garden. If taking the outside route, it is all level until the seating area in the rear garden is reached, at which point, there are 2 steps

### *Terrace*

#### *Seating area*

- To get to a table, there are 1 steps steps.
- From the main entrance to the terrace, there are 2 steps.
- The terrace is split level, and is up one step from the dining area through patio doors

#### *Front Garden*

- From the main entrance to the area, there is 1 step.
- 1 step down from the main entrance

## Customer care support

### *Accessibility equipment*

- None at present
- Dogs can use the Holly-Garth garden, provided any faeces is picked up and removed from the property. There are bins for dog faeces all over Helmsley
- We have an area to charge mobility scooters and battery powered wheelchairs.
- In Side Entrance hall

### *Emergency evacuation procedures*

- Due to uneven access and no downstairs bedrooms, the house is not suitable for severely disabled, immobile guests, or anyone who cannot manage stairs

### *Customer care support*

- Staff are available by telephone 24 hours a day.
- The owners can be telephoned at any time in a 24 hour period

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Guide last updated: 16 June 2024